

REFERÊNCIAS EM GERENCIAMENTO DE PROJETOS

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SITES NA INTERNET

Instituição / Assunto	Endereço na Internet
Project Management Institute Headquarter	• www.pmi.org
International Project Management Association	• www.ipma.ch
Association for Advancement of Cost Engineering – AACE	• www.aacei.org
Associação de Gerenciamento de Projetos (Inglaterra)	• www.apmgroup.co.uk
Instituto australiano de gerenciamento de projetos	• www.aipm.com.au
Center for International Project Management	• www.iol.ie/~mattewar/cippm
Computer Associates (software Super Project)	• www.ca.com/products/superproject
International Institute for Learning (IIL)	• www.iil.com
Microsoft (site oficial)	• www.microsoft.com/project
Microsoft Project User Group	• www.mspug.org
Microsoft Project Web Site (software MS/Project)	• www.msproject.com
Primavera Systems (software Primavera)	• www.primavera.com
Artemis	• www.artemisp.com
Project Management Institute Bookstore	• www.pmi.org/bookstore
PMI Information Systems Specific Interest Group	• www.pmi-issig.org
Project Management Institute Brasil – MG	• www.pmimg.org.br
Project Management Institute Brasil – RJ	• www.pmirio.org.br
Project Management Institute Brasil– SP	• www.pmis.org.br
Project Management Institute Brasil– DF	• www.pmidf.org.br

Instituição / Assunto	Endereço na Internet
Beware Consultoria Empresarial Ltda	<ul style="list-style-type: none"> • www.beware.com.br
University of Management Technology	<ul style="list-style-type: none"> • www.umat.com
Project Management Control Tower	<ul style="list-style-type: none"> • www.4pm.com
Project Management Forum	<ul style="list-style-type: none"> • www.pmforum.org
Resumo dos processos do PMBOK	<ul style="list-style-type: none"> • www.yancy.org/research/project_management.html
Análise de valor agregado	<ul style="list-style-type: none"> • www.earnedvalue.com
Glossário de termos em inglês de gerenciamento de projetos	<ul style="list-style-type: none"> • www.pmforum.org/library/glossary
PM Times (revista)	<ul style="list-style-type: none"> • www.pmtimes.co.uk
Software Engineering Institute (SEI)	<ul style="list-style-type: none"> • www.sei.cmu.edu
Project IN Controlled Environment (PRINCE2)	<ul style="list-style-type: none"> • www.ogc.gov.uk/prince • www.prince2.org.uk • www.prince2.com
GTZ – Gesellschaft für Technische Zusammenarbeit - Agência de Cooperação Técnica que recomenda o ZOPP – ZielOrientiert ProjektPlanung - Planejamento de Projetos Orientado por Objetivos	<ul style="list-style-type: none"> • www.gtz.de/english/
“Managing Successful Programmes” - MSP	<ul style="list-style-type: none"> • www.programmes.org
“Management of Risk” - M_o_R	<ul style="list-style-type: none"> • www.m-o-r.org
Grupo de Estudos Virtual do Marla de preparação para o exame PMP	<ul style="list-style-type: none"> • www.pmpcert.biz/studygroup.html
FDG -Fund. de Desenv. Gerencial – Darci Prado - MEPCP- Metodologia Estruturada de Planejamento e Controle de Projetos	<ul style="list-style-type: none"> • www.fdg.org.br
Outro sites com material de gerenciamento de projetos	<ul style="list-style-type: none"> • www.projectmanagement.com • www.e-ProjectManagers.com • www.gerenciendo.eti.br • www.pmboulevard.com • www.projectnet.co.uk • www.doit.ca.gov • www.maxwideman.com • www.rmcpj.com • www.etpint.com • www.systemcorp.com • www.gantthead.com • www.techrepublic.com

Instituição / Assunto	Endereço na Internet
Sites com Simulados para o Exame PMP	<ul style="list-style-type: none"> • www.alternex.com.br/~imsilva/index.htm • www.soosmelhores.com.br • www.gerenciando.eti.br/ • www.pmpstudygroup.com/free_exam_resources.htm • www.pmpprepare.com/sample/showQuestion.asp?donelist=0&focus=&value=&q • www.streamload.com • www.boson.com • www.pminfo.com/certdown.htm (cópia shareware do Software "Certify" de preparação para o teste) • www.pmboulevard.com • www.pmttools.com/testbank.htm • www.pmi.org/prod/groups/public/documents/info/pdc_samplequestionsandanswers.pdf • www.vl-p.net/pmp-online-self-test/75-free-questions.htm • www.yancv.org/research/project_management.html • www.centrelinesolutions.com/PMPCert/ • www.wsclearv.com/website/home • http://www.clubepmp.com.br/
Sites com Ferramentas “Web-Based Project Management”	<ul style="list-style-type: none"> • www.project.net (Project Net) • www.aisc.com (Artemis ViewPoint) • www.theworkflow.com (The Workflow) • www.attask.com (@Task 3.0) • www.projectbuilder.com.br • www.kmproject.com
Site com Casos de implantação de projetos	<ul style="list-style-type: none"> • www-3.ibm.com/e-business/br/cases
Site da Indústria de Construção	<ul style="list-style-type: none"> • www.construction-institute.org
Site para estudo de viabilidade	<ul style="list-style-type: none"> • www.solutionmatrix.com

LIVROS DE GERENCIAMENTO DE PROJETOS

1. GERENCIAMENTO DE PROJETOS

- 1.1 PMI, Project Management Institute (Editor). **A Guide to the Project Management Body of Knowledge (PMBOK)**. Newton Square: Project Management Institute, 2004.
- 1.2 PMI, Project Management Institute (Editor). **Um Guia do Conjunto de Conhecimentos do Gerenciamento de Projetos - PMBOK** (Project Management Body of Knowledge) Guide. PMI, Edição em português – 2004.
- 1.3 Xavier, Carlos Magno da S. **Gerenciamento de Projetos: Como definir e controlar o escopo do projeto**. RJ: Editora Saraiva - 2005
- 1.4 DINSMORE, Paul (Supervisão). **Como se tornar um profissional em Gerenciamento de Projeto: livro-base de preparação para certificação PMP**. RJ, Editora QualityMark, 2003 - ISBN 85-7303-447-5.
- 1.5 KERZNER, Harold. **Project Management: A system approach to planning scheduling and controlling**. John Wiley & Sons, 2002.
- 1.6 CLELAND, DAVID & LEWIS R. IRELAND - **Gerência de Projetos**. Reichmann & Affonso, 2000.
- 1.7 VARGAS, Ricardo V. **Gerenciamento de Projetos: Estabelecendo Diferenciais Competitivos** 5ª Edição. Rio de Janeiro: Brasport, 2003.
- 1.8 PHILLIPS, Joseph. **Gerência de projetos de Tecnologia da Informação**. Editora Campus, 2003.
- 1.9 KEELING, Ralph. **Gestão de Projetos – Uma abordagem global**. Editora Saraiva, 1a edição, 2002.
- 1.10 VARGAS, Ricardo V. **Manual Prático do Plano de Projeto**. RJ – Brasport – 2003.
- 1.11 VERZUH, ERIC. **MBA Compacto: Gestão de Projetos**. Editora: Campus - ISBN: 853520637X, 2000.
- 1.12 KERZNER, Harold – **Gestão de Projetos – As melhores práticas**. Bookman – 2002.
- 1.13 FRAME, J. Davidson – **The New Project Management**. Jossey Bass – 2002.
- 1.14 DINSMORE, Paul Campbell – **Gerência de Programas e Projetos** – PINI Editora, 1992.
- 1.15 VALERIANO, **Gerência em Projetos: Pesquisa, Desenvolvimento e Engenharia**. São Paulo: Makron Books, 1998.
- 1.16 CLELAND, David I. **Project Management: Strategic Design and Implementation**. New York, McGraw-Hill, 1999.
- 1.17 MEREDITH, Jack R. & MANTEL JR., Samuel J. **Project Management: A Managerial Approach**. New York: John Wiley and Sons, 1995.
- 1.18 WYSOCKI, Robert K., Robert Beck, Jr., David B. Crane. **Effective Project Management: How to Plan, Manage, and Deliver Projects on Time and within Budget**. John Willey & Sons, Inc. – ISBN:0-471-11521-5 (Este livro oferece uma análise de uma série de softwares de gerenciamento de projetos).
- 1.19 CASAROTTO FILHO, Nelson & Jose Severino Favero & João Ernesto Escosteguy Castro - **Gerência de Projetos / Engenharia Simultânea** - Ed. Atlas.
- 1.20 PRADO, Darci. **Gerenciamento de Projetos nas Organizações**. EDG, 2003.
- 1.21 Project Management Institute. **PMI® Compendium of Project Management Practices, The**. PMI, 2003.
- 1.22 Molinari, Leonardo. **Gestão de Projetos - Técnicas e Práticas com Ênfase em Web**. Editora Érica, Rio de Janeiro, 2004.
- 1.23 VIEIRA, Marconi Fábio. **Gerenciamento De Projetos de Tecnologia da Informação** – Editora Campus, 2004.

2. PMP EXAM – PMI PACKAGE

(Livros sugeridos oficialmente pelo PMI para os interessados em prestar o exame PMP)

- 2.1 PMI, Project Management Institute (Editor). **A Guide to the Project Management Body of Knowledge (PMBOK)**. Newton Square: Project Management Institute, 2000.
- 2.2 ADAMS, J., et al **Principles of Project Management**. Newton Square: Project Management Institute, 1997.
- 2.3 BRAKE, T., WALKER, D. & WALKER, T. **Doing Business Internationally: The Guide to Cross-Cultural Success**. New York: McGraw-Hill Professional Book Group, 1995.
- 2.4 CLELAND, D., BURSIC, K. M., PUERZER, R. & VLASAK, Y. **Project Management Casebook**, Upper Darby: Project Management Institute, 1997.
- 2.5 KERZER, Harold. **Project Management: A systems approach to planning scheduling and controlling**. New York: Van Nostrand Reinhold, 1998.
- 2.6 MEREDITH, Jack R. & MANTEL JR., Samuel J. **Project Management: A Managerial Approach**. New York: John Wiley and Sons, 1995.
- 2.7 PMI, Project Management Institute (Editor). **Project Management Experience and Knowledge Self-Assessment Manual**. Newtown Square: Project Management Institute, 2000.
- 2.8 ROSEN, R., DIGH, P. & PHILLIPS, C. **Global Literacies: Lessons on Business Leadership and National Cultures**. Simon, 2000
- 2.9 VERMA, V. **Organizing Projects for Success** vol. 1. Upper Darby: Project Management Institute, 1995.
- 2.10 VERMA, Vijay K. **Human Resource Skills for the Project Manager** vol. 2. Upper Darby: Project Management Institute, 1995.
- 2.11 WIDEMAN, R. Max. **Project & Program Risk Management: A Guide to Managing Project Risks & Opportunities**. Upper Darby: Project Management Institute, 1992.
- 2.12 WYSOCKI, R. K., BECK, R. & CRANE, D. B. **Effective Project Management: How to Plan, Manage, and Deliver a Project on Time and Within Budget**. New York: John Wiley, 2000.

3. **PMP EXAM**

(Livros com questões / CD-ROM para os interessados em prestar o exame PMP)

- 3.1 DINSMORE, Paul (Supervisão). **Como se tornar um profissional em Gerenciamento de Projeto: livro-base de preparação para certificação PMP**. RJ, Editora QualityMark, 2003 - ISBN 85-7303-447-5.
- 3.2 HELDMAN, KIM . **Gerência de Projetos: Guia para o Exame Oficial do PMI**. ED. Campus, 2003.
- 3.3 MULCAHY, RITA - **PMP EXAM PREPARATION - A COURSE IN A BOOK** - RMC PUBLISHERS.
- 3.4 WARD, J. L. & LEVIN G. **PMP Challenge!**, Washington: ESI International, 1999.
- 3.5 WARD, J. L., **PMP Exam: Practice Test and Study Guide**. Washington: ESI International, 2000.
- 3.6 **Project Management IQ – CD-ROM**
- 3.7 PHILLIPS, Joseph. **PMP Project Management Professional (Guia de Estudo)**. RJ, Editora : Campus, 2004
- 3.8 MULCAHY, RITA - Hot Topics: Flashcards for Passing the PMP and CAPM Exams (Fourth Edition)

4. **PACOTE DE LIVROS PARA O EXAME, VENDIDO PELO PMI BOOKSTORE (US\$ 207,40)**

- 4.1 **The Guide to the Project Management Body of Knowledge (PMBOK® Guide) – 2000 Edition, A** (ISBN 1880410230)
- 4.2 **Project Management Professional Role Delineation Study** (ISBN 188041029X)
- 4.3 **PMP Exam Practice Test and Study Guide** (4th edition) (ISBN 1890367281)
- 4.4 **PMP Exam Prep** (3rd edition) by Rita Mulcahy (RMC Publications) (ISBN 0971164738)
- 4.5 **Project Management: A Systems Approach to Planning, Scheduling**, 8th Edition (ISBN 0471225770) - Kerzner
- 4.6 **PMP Certification Handbook**
- 4.7 **Code of Professional Conduct**

LIVROS COM ENFOQUE EM DETERMINADA ÁREA

5. ESCOPO

- 5.1 Xavier, Carlos Magno da S. **Gerenciamento de Projetos: Como definir e controlar o escopo do projeto.** RJ: Editora Saraiva - 2005
- 5.2 PMI, Project Management Institute (Editor). **Project Management Institute Practice Standard for Work Breakdown Structures** – PMI, 2001
- 5.3 HAUGAN, Gregory T. **Effective Work Break Down Structures** – Management Concepts, 2002
- 5.4 U. S. DEPARTMENT OF DEFENSE. **DoD Handbook – Work Breakdown Structures - MIL-HDBK-881-** 2 January 1998PINTO, Jeffrey K. & TRAILER, Jeffrey W. **Leadership Skills for Project Managers.** Newtown Square: Project Management Institute, 1998.

6. TEMPO

- 6.1 CURKIERMAN, Salomão. **Planejando para o futuro: O modelo PERT/CPM aplicado a projetos.** Reichmann & Affonso Ed. – ISBN: 85-87148-45-1.
- 6.2 PRADO, Darci - **PERT/CPM** - EDG - 1998.
- 6.3 BELANGER, T. C. **How to Plan Any Project: A Guide for Teams (and Individuals)** Second Edition. Sterling: The Sterling Planning Group, 1995.
- 6.4 KELLEY, Robert M. **Planning Techniques (Basic and Advanced): A Graphic, Self-Checking Planning Method.** Kettering: Kelley Communications Development, 1988.
- 6.5 MULVANEY, J. **Analysis Bar Charting: a simplified critical path analysis.**

7. CADEIA CRÍTICA

- 7.1 GOLDRATT, Eliyahu M. **Critical Chain.** Great Barrington: The North River Press, 1997.
- 7.2 LEACH, Lawrence. **Critical Chain Project Management.** Long Beach: 29th Annual Project Management Institute Seminars & Symposium, 1998.

8. CUSTO

- 8.1 RAD, Parviz F. **Project Estimating and Cost Management** – Management Concepts, 2002
- 8.2 STABILE, Miguel. **CUSTOS NA CONSTRUÇÃO.** Editora Boletim de Custos, 1996.
- 8.3 LIMMER, Karl Vincent. **Planejamento, Orçamentação e Controle de Obras.** Editora LTC.
- 8.4 BUARQUE, C. **Avaliação Econômica de Projetos** – Campus – 1984.
- 8.5 CAPPELS, Thomas. **Financially Focused Project Management.** J. Ross Publishing, 2003.

9. PROJECT FINANCE

- 9.1 FINNERTY, John D. **Project Finance- Engenharia Financeira Baseada em Ativos.** Ed. Qualitymark, 1999

10. **RECURSOS HUMANOS**

- 10.1 PROJECT MANAGEMENT INSTITUTE. **Project Manager Competency Development Framework**. PMI, 2002.
- 10.2 RAD, Parviz and Ginger Levin. **Achieving Project Management Success Using Virtual Teams**. J. Ross Publishing,, 2003.
- 10.3 VERMA, Vijay K. **Human Resource Skills for the Project Manager** vol. 2. Upper Darby: Project Management Institute, 1995.
- 10.4 PMI, Project Management Institute (Editor). **Organizing Projects for Success** vol. 1. Upper Darby: Project Management Institute, 1995.
- 10.5 FGV Management. **Livro de Aspectos Comportamentais da Gestão de Pessoas**. FGV.
- 10.6 HARVARD BUSINESS REVIEW. **Mudança na Empresa**. Editora Campus.
- 10.7 HARVARD BUSINESS REVIEW. **Comunicação Eficaz na Empresa**. Editora Campus.
- 10.8 ADAMS, J.R.; Campbell, P. **Roles and Responsibilities of the Project Manager**. PMI – 1986.
- 10.9 DINSMORE, P. C. **Human factors in Project Management**. AMA – 1984.
- 10.10 KIRCHOF, N. S. – **Conflict management for Project Manager**. PMI – 1982.

11. **RISCOS**

- 11.1 SCHUYLER, John R. **Decision Analysis in Projects: Learn to Make Faster, More Confident Decisions**. Upper Darby: Project Management Institute, 1996.
- 11.2 HALL, Elaine M. **Managing Risk: Methods for Software Systems Development**.
- 11.3 CHAPMAN C. B., Stephen Ward, Steven Ward. **Project Risk Management: Processes, Techniques and Insights**.
- 11.4 GREY, Stephen. **Risk Management: Concepts and Guidance**.
- 11.5 PRITCHARD, Carl L. (Editor) **Practical Risk Assessment for Project Management**.
- 11.6 KAROLAK, Dale Walter. **Software Engineering Risk Management**.
- 11.7 MYERSON, Marian. **Risk Management Processes for Software Engineering Models**.

12. **CONTRATOS E SUPRIMENTOS**

- 12.1 CHEN, Yanping. **Principles of Contracting for Project Management**. University of Management & Technology Press, 2003.
- 12.2 FLEMING, Quentin. [Project Procurement Management: Contracting, Subcontracting, Teaming](#). Quentin Fleming, 2003.
- 12.3 CAVENDISH, Penny & MARTIN, Martin D. **Negotiating & Contracting for Project Management**. Upper Darby: Project Management Institute, 1982.
- 12.4 FLEMING, Q. W. & FLEMING Q. J. **Subcontract Planning and Organization**. Chicago: Probus, 1993.
- 12.5 MARTIN, D.,TEAGARDEN, C. Claude & LAMBRETH, Charles F. **Contract Administration for The Project Manager**. Upper Darby: Project Management Institute, 1983.
- 12.6 HEINRITZ, Stuart. **Purchasing - Principles e Applications** - Prentice Hall

13. **ORGANIZAÇÕES**

- 13.1 THOMAS, Janice. **Selling Project Management to Senior Executives: Framing the Moves that Matter**. PMI, 2003.
- 13.2 BRAKE, T., WALKER, D. & WALKER, T. **Doing Business Internationally: The Guide to Cross-Cultural Success**. New York: McGraw-Hill Professional Book Group, 1995.
- 13.3 CABLE, Dwayne & ADAMS, John R. **Organizing for Project Management**. Upper Darby: Project Management Institute, 1982.
- 13.4 GALBRAITH, Jay R. **Designing Organizations: An Executive Briefing on Strategy, Structure and Process**. San Francisco: Jossey-Bass Publishers, 1995.
- 13.5 GALBRAITH, Jay R. **Designing Organizations: An Executive Briefing on Strategy, Structure and Process**. San Francisco: Jossey-Bass Publishers, 1995.
- 13.6 MINTZBERG, Henry. **Criando Organizações Eficazes: Estruturas em Cinco Configurações**. São Paulo: Atlas: 1995.
- 13.7 ROSEN, R., DIGH, P. & PHILLIPS, C. **Global Literacies: Lessons on Business Leadership and National Cultures**. Simon, 2000
- 13.8 VERMA, V. **Organizing Projects for Success** vol. 1. Upper Darby: Project Management Institute, 1995.

14. **QUALIDADE**

- 14.1 STAMATIS, D.H. **Advanced Quality Planning**. Quality Resources, 1998.
- 14.2 DARNALL, Russel W. **The World Greatest Project: One Project Team on the Path to Quality**. Newton Square: Project Management Institute: 1996.
- 14.3 IRELAND, Lewis R. **Quality Management for Projects and Programs**. Upper Darby: Project Management Institute, 1991.
- 14.4 SHUSTER, H. D. **Teaming for Quality – The Right Way for The Right Reasons**. Newton Square: Project Management Institute, 2000.

15. **COMUNICACOES**

- 15.1 SCHNAPPER, Mel. **Value-Based Metrics for Improving Results**. J. Ross Publishing, 2004.
- 15.2 FLAPPER, Simme Douwe P., FORTUIN Leonard and STOOP, Paul P. M. **Towards Consistent Performance Management Systems**. International Journal of Operations & productions Management, vol 16 no 7, University Press, 1996.
- 15.3 MAYER, Margery. **The Virtual Edge: Embracing Technology for Distributed Project Team Success**. Newtown Square: Project Management Institute, 1998.
- 15.4 **PMI Book of Project Management Forms, The**. Upper Darby: Project Management Institute, 1997.
- 15.5 HARVARD BUSINESS REVIEW. **Comunicação Eficaz na Empresa**. Editora Campus.

16. **EARNED VALUE**

- 16.1 VARGAS, Ricardo V. **Análise de Valor Agregado em Projetos**. 1ª edição – Rio de Janeiro: Brasport, 2002.
- 16.2 BRANDON JR, D. M. (1998). **Implementing Earned Value Easily and Effectively**. Project Management Journal, vol 29/2. Philadelphia.
- 16.3 CHRISTENSEN, D. S. (1998) **The Cost and Benefits of The Earned Value Management Process**. Acquisition Review Quartely.
- 16.4 CLELAND, D. (1999). **Project Management: Strategic Design and Implementation**. New York, McGraw-Hill.
- 16.5 FLEMING, Q. W. e KOPPELMAN, J. M. (1999) **Earned Value Project Management**. 2nd Edition. Newton Square: Project Management Institute.

17. **GERÊNCIA DE MÚLTIPLOS E PEQUENOS PROJETOS**

- 17.1 WESTNEY, Richard E. **Computerized management of multiple small projects: planning, task & resource scheduling, estimating, design optimization, and project control**. New York: Marcel Dekker, 1992.

18. **PROJETOS DE TI**

- 18.1 VIEIRA, Marconi Fábio. **Gerenciamento de Projetos de Tecnologia da Informação**. Editora Campus, 2003.
- 18.2 PHILLIPS, Joseph. **Gerência de Projetos de Tecnologia de Informação**. Editora Campus, 2003.
- 18.3 VAZQUEZ, Carlos Eduardo; Simões, Guilherme e Albert, Renato. **Análise de Pontos de Função: Medição, Estimativas e Gerenciamento de Projetos de Software**. Editora Érica – 2003
- 18.4 QUADROS, Moacir. **Gerência e Projetos de Softwares: Técnicas e Ferramentas**. Visual Books.

19. **MICROSOFT PROJECT**

- 19.1 VARGAS, Ricardo V. **Gerenciamento de Projetos: Estratégia, Planejamento e Controle com o MS Project 98**. Rio de Janeiro: Brasport, 1998.
- 19.2 VARGAS, Ricardo V. **Microsoft Project 2000: Transformando Projetos em Resultados de Negócios**. Rio de Janeiro: Brasport, 2002.
- 19.3 FIGUEIREDO, Francisco, Hélio. **Gerenciamento de Projetos com MS Project 2002**. Editora Ciência Moderna – 2003.

20. **CASOS REAIS**

- 20.1 DINSMORE, Paul C., MARTIN, Martin C. & HUETTEL, Gary T. **The Project Manager's Work Environment: Coping with Time and Stress**. Upper Darby: Project Management Institute, 1985.
- 20.2 CLELAND, David, BURSIC, Karen M., PUERZER, Richard & VLASAK, Yaroslav. **Project Management Casebook**, Upper Darby: Project Management Institute, 1997.
- 20.3 **Project management Casebook: Instructor's Manual**. Upper Darby: Project Management Institute, 1997.
- 20.4 KERZNER, Harold. **In Search of Excellence in Project Management: Successful Practices in High Performance Organizations**. New York: Van Nostrand Reinhold, 1998.

- 20.5 ADAMS, John R. & CAMPBELL, Bryan W. **Roles and Responsibilities of The Project Manager**. Upper Darby: Project Management Institute, 1982.
- 20.6 LOVE, N. & LOVE, J. B. **The Project Sponsor Guide**. Newton Square: Project Management Institute, 2000.

21. **PROJECT OFFICE**

- 21.1 BLOCK, T. R. & FRAME, J. D. **The Project Office**. Menlo Park: Crisp Publications, 1998.
- 21.2 PARVIZ F. Rad, Ginger Levin. **Advanced Project Management Office, The**. St. Lucie Press, 2003.
- 21.3 HALLOWS, Jolyon. **Project Management Office Toolkit, The**. Amacom, 2003.
- 21.4 KENDALL, Gerald. **Advanced Portfolio Management and the PMO**. J. Ross Publishing, 2003.

22. **CONSTRUÇÃO**

- 22.1 PROJECT MANAGEMENT INSTITUTE. **Construction Ext. To A Guide To The Project Management Body Of Knowledge (Pmbok® Guide) — 2000 Ed.** PMI, 2003
- 22.2 KERRIDGE, Arthur E. & VERVALIN, Charles H. **Engineering & Construction, Project Management**. Gulf Publishing Company Book Division .

23. **MATURIDADE EM GERENCIAMENTO DE PROJETOS**

- 23.1 PROJECT MANAGEMENT INSTITUTE. **Organizational Project Management Maturity Model (OPM3™) -- The Standard (Single User Version)**. PMI, 2003.
- 23.2 Kerzner, Harold. **Strategic Planning for Project Management Using a Project Management Maturity Model**. John Wiley & Sons, 2003.

24. **GOVERNO**

- 24.1 PROJECT MANAGEMENT INSTITUTE. **Government Ext. To A Guide To The Project Management Body Of Knowledge (PMBOK® Guide) — 2000 Ed.** PMI, 2003